

We at Kintegra Health are committed to providing the highest quality care to our patients. We expect our patients to behave in a manner that is respectful to our staff and other patients. In order to ensure a safe and comfortable environment for everyone, we ask that you abide by the following code of conduct:

Respect

Patients should respect the healthcare professionals treating them, as well as other patients in the facility. This includes refraining from any type of verbal or physical abuse, discriminatory language, or any other behavior that may be offensive to others. Patients should also respect the privacy and confidentiality of other patients, as well as their own.

Communication

Patients should communicate openly and honestly with their healthcare providers. This includes providing accurate information about their medical history, symptoms, and any medications or treatments they are currently receiving. Patients should also ask questions and seek clarification, when necessary, to ensure they have a clear understanding of their diagnosis, treatment plan, and any other medical issues.

Compliance

Patients should follow the treatment plan prescribed by their healthcare provider. This includes taking medications as directed, attending scheduled appointments, and following any other instructions or recommendations provided by their healthcare team. Patients should also inform their healthcare provider of any changes in their health or medical condition.

Safety

Patients should take responsibility for their own safety and well-being. This includes informing their healthcare provider of any allergies or adverse reactions to medications, reporting any incidents or concerns related to safety, and following all safety guidelines and protocols established by the healthcare facility.

Environment

Patients should respect the healthcare facility and its resources. This includes keeping the facility clean, following all rules and regulations, and using resources appropriately.

We reserve the right to refuse service to any patient who does not comply with this code of conduct. We appreciate your cooperation in helping us maintain a safe and respectful environment for everyone.

Acknowledgement

I have read Kintegra Health's Patient Code of Conduct and I understand and agree to abide by the COC.

Patient Signature

Date

Parent/Guardian Signature (If applicable)

Date