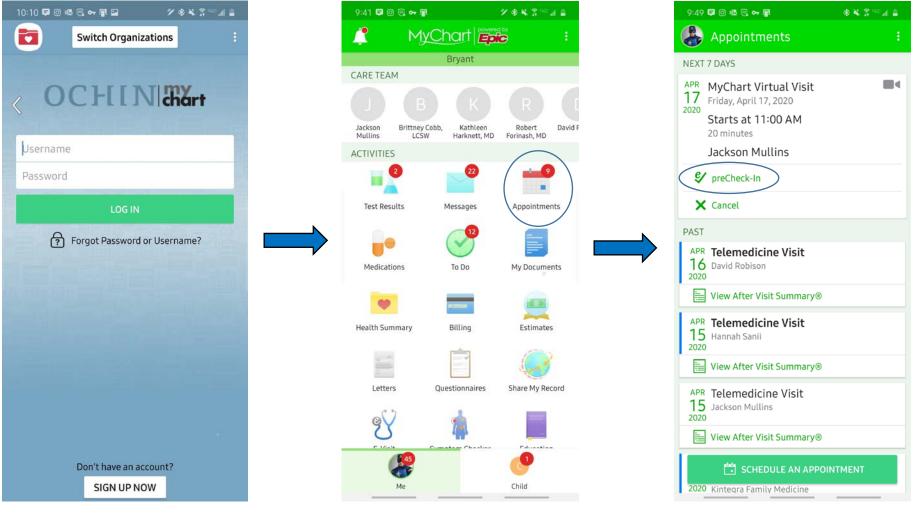
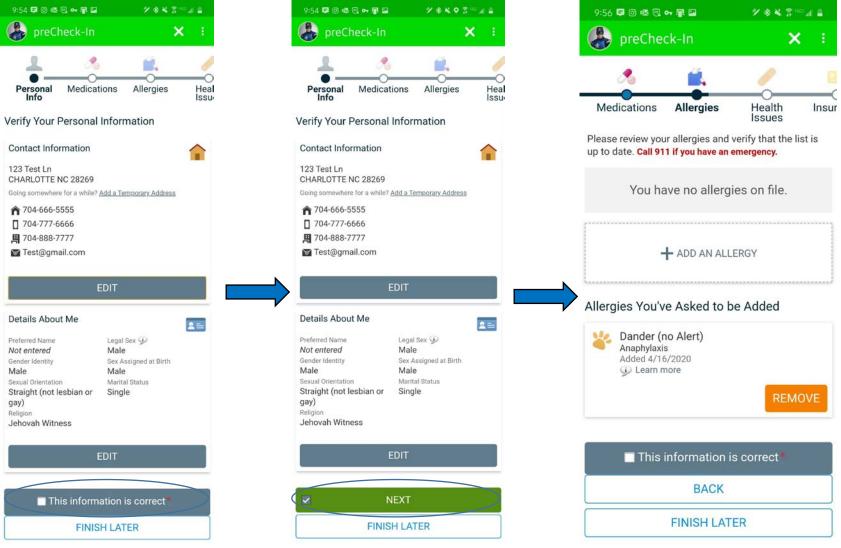
## **MyChart Patient View (Phone)**

The time for your video visit is approaching, congratulations! Please see the below instructions to see how you can prepare for and get into your video visit.

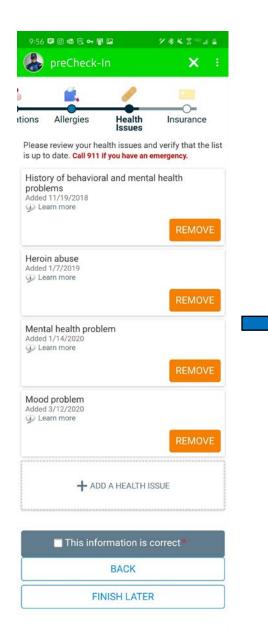
1. Open the **MyChart App** and then login. Once you do, you will see a number of activities. You are going to click on the **Appointments** button. From there, click on **preCheck-In**.

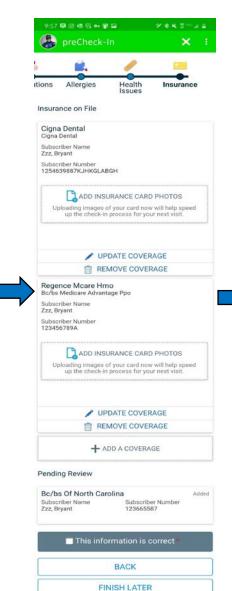


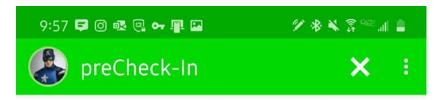
**Kintegra** Health 2. You will now be going through the preCheck-In process. You will be adding, removing, and/or verifying information here. When done on each page, tap on the **This information is correct** box and then click on **Next** 











## Thanks for Using preCheck-In!

The information you've submitted is now on file. If this is a virtual visit, close this notification and join your visit with the "Begin Visit" button a few minutes prior to your visit.



3. Once you complete preCheck-In, you will see one of these two screens. If the **Begin Visit** button is green, please click on it. (If the **Begin Visit** button isn't green, then you are more than 30 minutes early to your visit. We ensure that your provider will be with you shortly!)

9:58 🛱 🛈 🕸 🖳 🕶 📳 🖬	97 🕸 🛠 💲 <sup>966</sup> al 🔒					
Appointments						
MyChart Virt Friday, April 17		t				
<b>⊂</b> This is a vi	deo visit					
Starts at 11:00 AM 20 minutes	X Cancel Appt	Add to Calendar				
Wait List Available Get notified if an earlier appoint becomes available.	ment	Get On Wait List				
Jackson Mullins						
GET READY						
preCheck-In Complete Thanks for using preCheck-In. Th information you've submitted is file.		0				
Review Instructions						
There are a couple of tasks to corvideo visit appointment to make s good one.						
Watch our How-To guide: https://	<u>youtu.be/ox</u>	KUUCkRg-U				
Or read through these instructions:						
Please complete these steps before your appointment.						
<ol> <li>We recommend using your smartphone (mobile device) for the visit. From your mobile device or tablet, go to you app store</li> </ol>						
2. Search for the MyChart app and download to your						
		t differentes				

(30 ins or more early)

Sit Add to Calendar Get On Wait List
Add to Calendar
Add to Calendar
Add to Calendar
Get On Wait
ore your first operience is a
<u>xXUUCkRg-U</u>
pointment.
ne (mobile le device or
nload to your
rganization.
out difficulty
etings app
viden visits



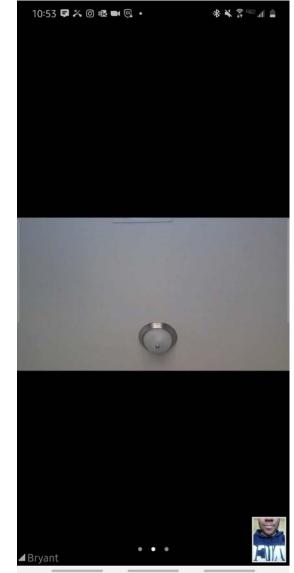
4. The Zoom app will now open and you will wait here until your provider begins the video call. Once they do, you will be asked to enter your name. Click **OK**. From there, you may be asked to give Zoom permission to use your mic and video (please give Zoom access).

10:50 @ 루 🏹 🗇 🝽 🔍 • 🛛 🕸 🔌	🗎 h. 89 \$	10:52 🛱 ᄎ 🔘 🕸 🖬 🍭 🔹	≜ h.% % # #	10	):53 🗗 ᄎ 🔘 🗟 🖬 🍭 🔹	**	≜ k.∞?
Zoom Video Visit	Leave	Zoom Video Vi	sit Leave		941-5057	5147A	Leave
<ul> <li>Waiting for the host to start this meeting</li> </ul>	ng	🥥 Waiting for the host to start			Password: LV1		Leave
Meeting ID: 941-5057-5147		Meeting ID: 941-505	7-5147				
Date: Fri, April 17		Date: Fri, April	17				
Time: 10:41 AM		Time: 10:41 AM	4				
If you are the host, log in to start this me	eting	If you are the host, log in to sta	rt this meeting				
Sign In		Sian In					
		Please enter your name			Please allow Zoom a	ccess permissi	on.
		Your Name			For the best meeting ex ask to access to your mice storage	rophone, camera, a	y nd
						,	
		Cancel	ок		Got	it	
				6	ll via Device Audio		
				Di	al in		2
				a tiot			• • • More
		· · · · · · · · · · · · · · · · · · ·				and the second s	10 million (10 mil

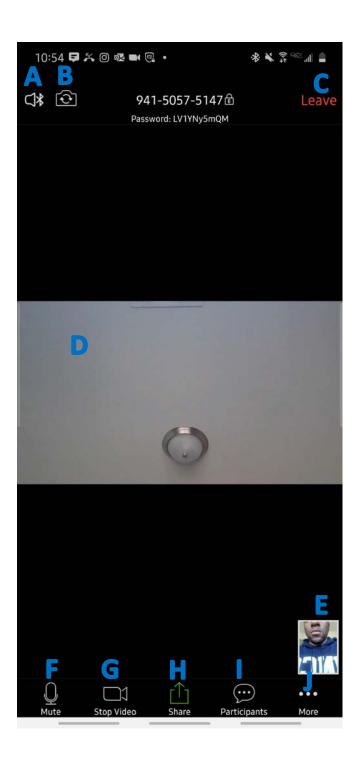


5. You will now need to select how you will hear your provider and talk back to them. Click on **Call via Device Audio**. Once done, your provider's video will be in the middle, and your video will be on the bottom-right (if you turned your video on)









## **Zoom Screen Options**

- A. Audio option = Switch between speakers on your device
- B. Switch camera view (if device has multiple cameras)
- C. Leave = Leave the meeting when done speaking with your provider
- D. Provider video
- E. Patient video
- F. Mute/Mic settings
- G. Turn video off/on
- H. Share Screen = Share what is on your screen
- I. Participants = All individuals in the call
- J. More = Other options

