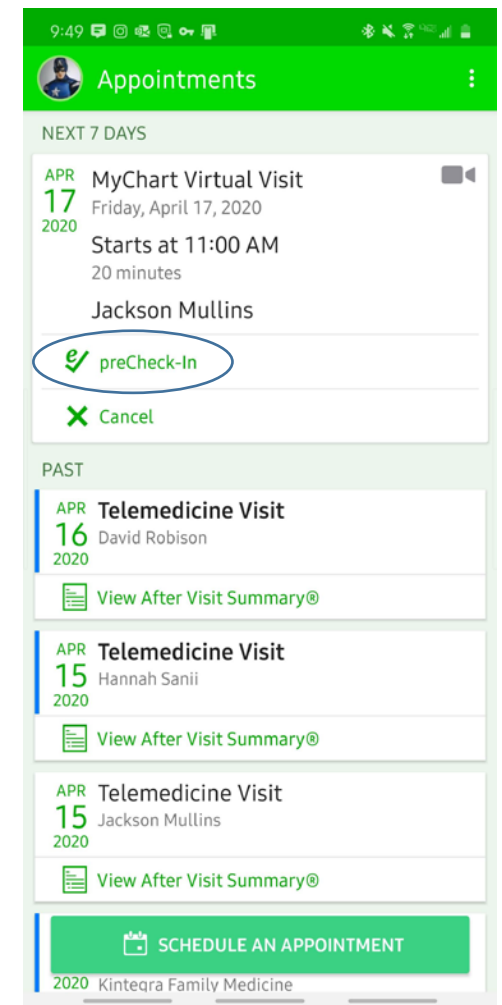
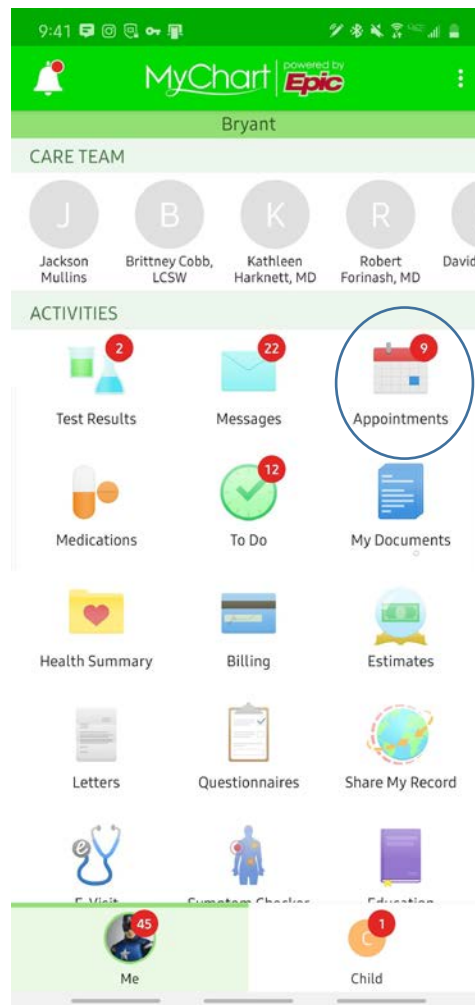
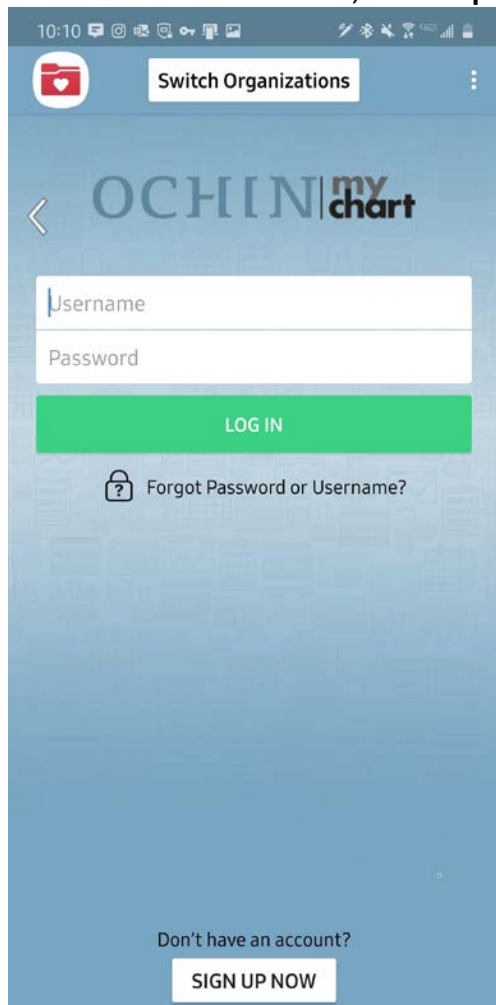


MyChart Patient View (Phone)

The time for your video visit is approaching, congratulations! Please see the below instructions to see how you can prepare for and get into your video visit.

1. Open the **MyChart App** and then login. Once you do, you will see a number of activities. You are going to click on the **Appointments** button. From there, click on **preCheck-In**.



- You will now be going through the preCheck-In process. You will be adding, removing, and/or verifying information here. When done on each page, tap on the **This information is correct** box and then click on **Next**

9:54 preCheck-In

Personal Info Medications Allergies Health Issues

Verify Your Personal Information

Contact Information

123 Test Ln
CHARLOTTE NC 28269
[Add a Temporary Address](#)

704-666-5555
704-777-6666
704-888-7777
Test@gmail.com

EDIT

Details About Me

Preferred Name <i>Not entered</i>	Legal Sex Male
Gender Identity Male	Sex Assigned at Birth Male
Sexual Orientation Straight (not lesbian or gay)	Marital Status Single
Religion Jehovah Witness	

EDIT

This information is correct*

FINISH LATER

9:54 preCheck-In

Personal Info Medications Allergies Health Issues

Verify Your Personal Information

Contact Information

123 Test Ln
CHARLOTTE NC 28269
[Add a Temporary Address](#)

704-666-5555
704-777-6666
704-888-7777
Test@gmail.com

EDIT

Details About Me

Preferred Name <i>Not entered</i>	Legal Sex Male
Gender Identity Male	Sex Assigned at Birth Male
Sexual Orientation Straight (not lesbian or gay)	Marital Status Single
Religion Jehovah Witness	

EDIT

NEXT

FINISH LATER

9:56 preCheck-In

Medications Allergies Health Issues Insurance

Please review your allergies and verify that the list is up to date. **Call 911 if you have an emergency.**

You have no allergies on file.

+ ADD AN ALLERGY

Allergies You've Asked to be Added

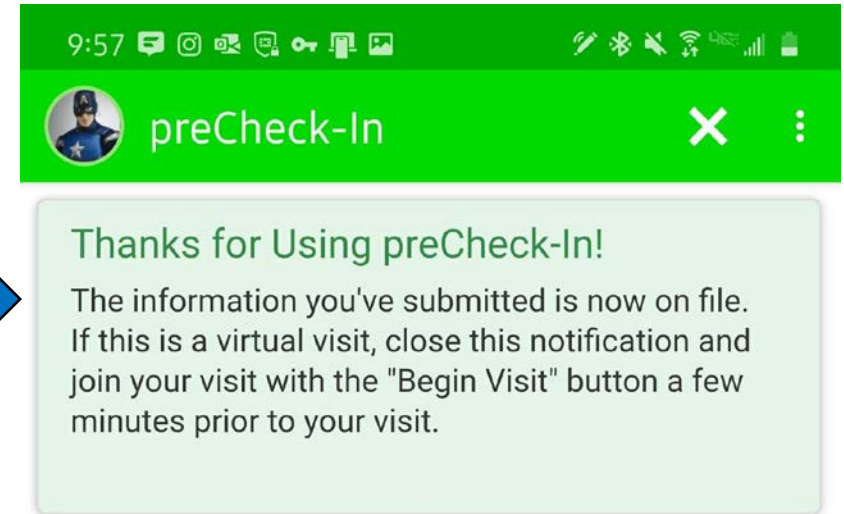
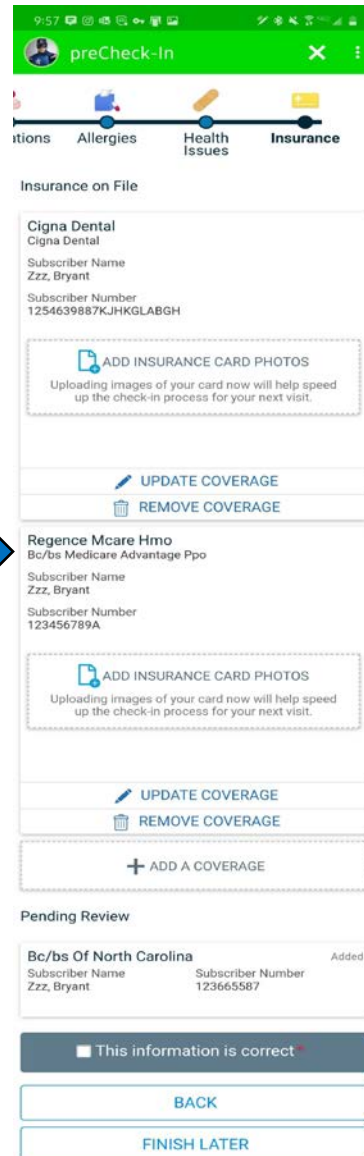
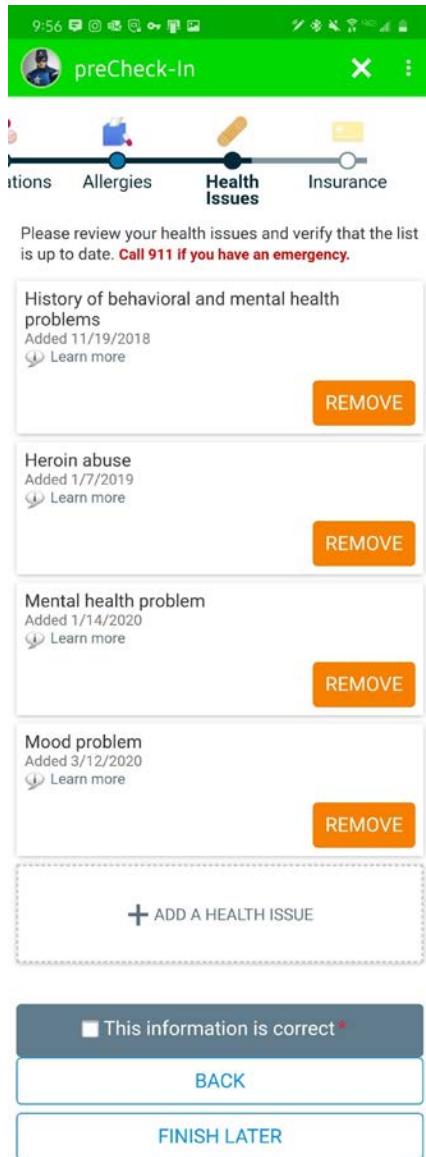
Dander (no Alert)
Anaphylaxis
Added 4/16/2020
[Learn more](#)

REMOVE

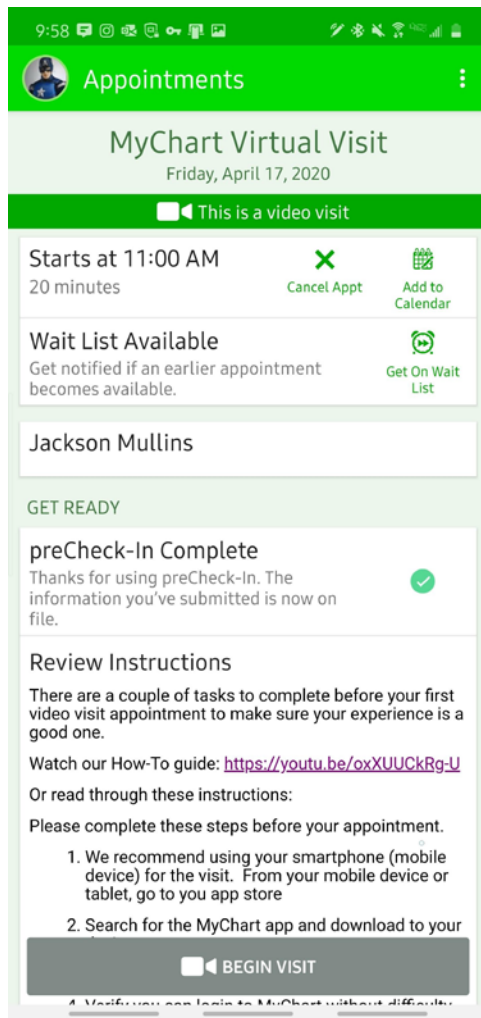
This information is correct*

BACK

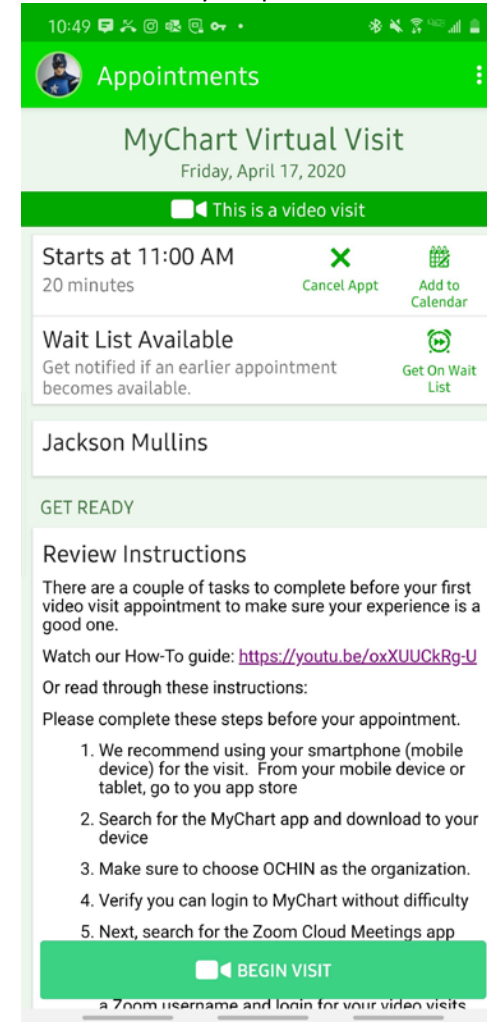
FINISH LATER



3. Once you complete preCheck-In, you will see one of these two screens. If the **Begin Visit** button is green, please click on it. (If the **Begin Visit** button isn't green, then you are more than 30 minutes early to your visit. We ensure that your provider will be with you shortly!)

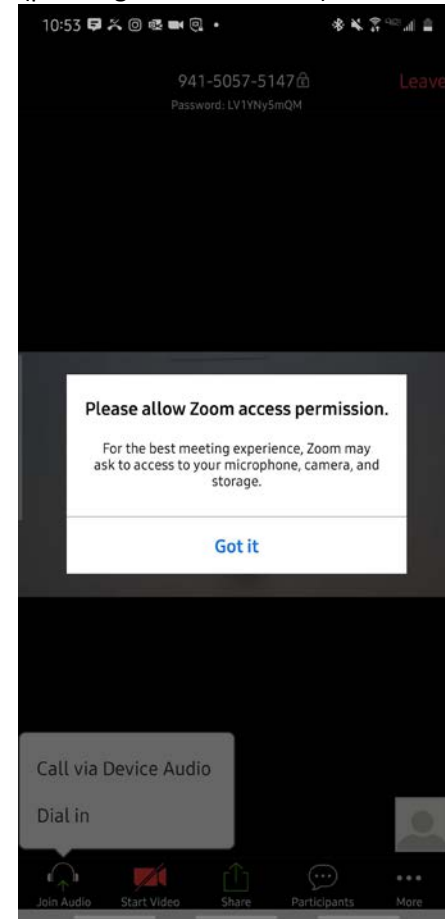
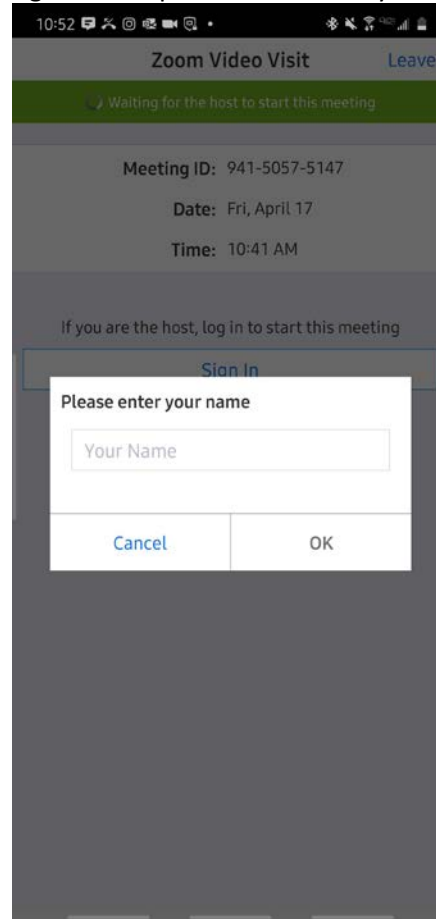
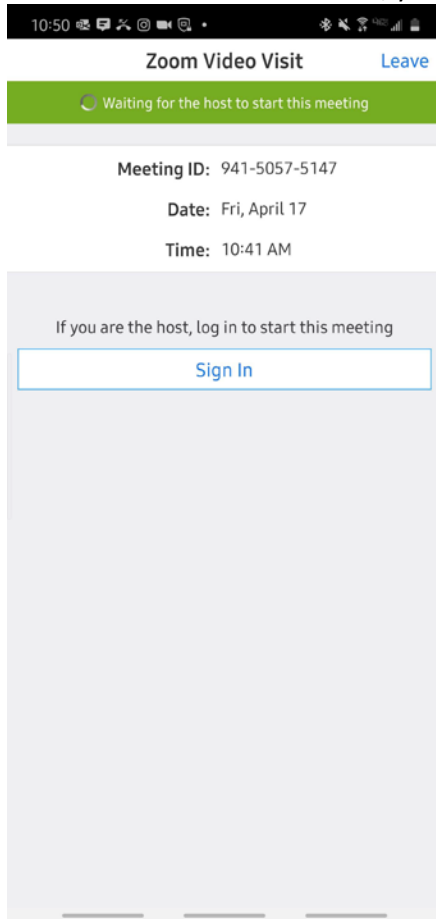


(30 ins or more early)



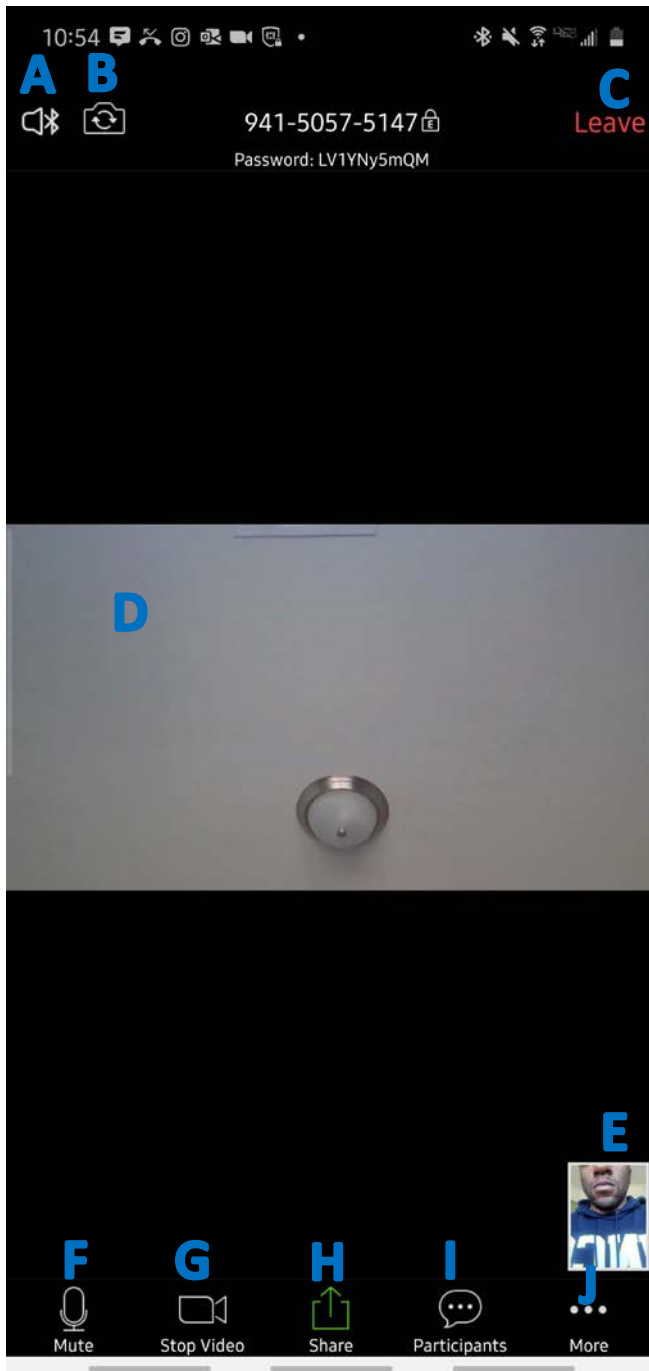
(29 minutes or less before visit)

4. The Zoom app will now open and you will wait here until your provider begins the video call. Once they do, you will be asked to enter your name. Click **OK**. From there, you may be asked to give Zoom permission to use your mic and video (please give Zoom access).



5. You will now need to select how you will hear your provider and talk back to them. Click on **Call via Device Audio**. Once done, your provider's video will be in the middle, and your video will be on the bottom-right (if you turned your video on)





Zoom Screen Options

- A. Audio option = Switch between speakers on your device
- B. Switch camera view (if device has multiple cameras)
- C. Leave = Leave the meeting when done speaking with your provider
- D. Provider video
- E. Patient video
- F. Mute/Mic settings
- G. Turn video off/on
- H. Share Screen = Share what is on your screen
- I. Participants = All individuals in the call
- J. More = Other options