Responsibilities

Our Responsibilities

• Listen to your questions and concerns; collaborate with you and include your preferences when setting your healthcare goals; explain disease, treatment and results in an easy-to-understand way.
• Coordinate your overall care, sending you to trusted specialists if needed.
• Provide instructions for obtaining care and clinical advice during and after office hours, and how to access all of the services we provide.
• Provide access to care that is based on proven research, patient/family education and self-management support.

Your Responsibilities to Your Medical Home

• To ask questions and be active in your care
• To provide your health history, symptoms and other health information including any changes in your health
• Provide instructions for obtaining care and clinical advice during and after office hours, and how to access all of the services we provide.
• Provide access to care that is based on proven research, patient/family education and self-management support.

Our Services

Primary Care Services
Behavioral Health
Medication Assistance
Pharmacy
Diabetes Education

HIV/AIDS Case Management
Medicaid Case Management
Senior Care
Dental Care
Work Place Wellness Programs

Catawba County
Kintegra Family Medicine
133 1st Ave SE, Hickory

Davidson County
Kintegra Family Medicine
420 N. Salisbury St, Lexington
611 Randolph St, Thomasville

Gaston County
Kintegra Adult & Pediatric Medicine
2721 X-Ray Dr, Gastonia

Kintegra Family Medicine
119 W. Pennsylvania Ave, Bessemer City
112 S. Oak St, Cherryville
991 W. Hudson Blvd, Gastonia
609 N. Highland St, Gastonia
111 E. 3rd Ave, Gastonia

Kintegra Pediatric Medicine
991 W. Hudson Blvd, Gastonia

Iredell County
Kintegra Family Medicine
1022 Shelton Ave, Statesville

Kintegra Pediatric Medicine
518 Brookdale Dr, Statesville

Lincoln County
Kintegra Family Medicine
212 Gamble Dr, Lincolnton
Appointments

Phone: 704-874-3316

You will be able to schedule a well or sick visit, obtain medical advice or request a prescription refill.

You can also request an appointment on

For medical problems after-hours, call your medical provider home site (where you see your primary care provider).

All of the Kintegra Health medical facilities provide medical coverage 24 hours a day, 7 days a week.

If you or your child has a medical problem at night, on weekends, or on a holiday when the doctor’s office is closed, you are still able to obtain non-emergency medical care. Call your doctor’s office to learn how to reach the After-Hours Nurse Line or the doctor on-call. You can also send a message through MyChart to reach a professional nurse who can help you or your child.

The nurse or doctor on-call will ask for information about the reasons that are making you or your child feel bad.

The nurse will then decide if you need...
...to know that everything is okay.
...to get medical advice on what to do.
...to speak to a doctor.
...to speak to a doctor tomorrow.
...to go to the emergency room.